

KINSMAN MUTUAL TELEPHONE COMPANY PRIVACY STATEMENT

KINSMAN MUTUAL TELEPHONE COMPANY is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to KINSMAN MUTUAL TELEPHONE COMPANY's website and governs data collection and usage. By using the KINSMAN MUTUAL TELEPHONE COMPANY website, you consent to the data practices described in this statement.

Collection of your Personal Information

KINSMAN MUTUAL TELEPHONE COMPANY collects personally identifiable information, such as your email address, name, home or work address or telephone number. KINSMAN MUTUAL TELEPHONE COMPANY also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

Information about your computer hardware and software is also automatically collected by KINSMAN MUTUAL TELEPHONE COMPANY. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by KINSMAN MUTUAL TELEPHONE COMPANY for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the KINSMAN MUTUAL TELEPHONE COMPANY website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through KINSMAN MUTUAL TELEPHONE COMPANY public message boards, this information may be collected and used by others. Note: KINSMAN MUTUAL TELEPHONE COMPANY does not read any of your private online communications.

KINSMAN MUTUAL TELEPHONE COMPANY encourages you to review the privacy statements of websites you choose to link to from KINSMAN MUTUAL TELEPHONE COMPANY so that you can understand how those websites collect, use and share your information. KINSMAN MUTUAL TELEPHONE COMPANY is not responsible for the privacy statements or other content on websites outside of the KINSMAN MUTUAL TELEPHONE COMPANY family of websites.

Use of your Personal Information

KINSMAN MUTUAL TELEPHONE COMPANY collects and uses your personal information to operate the KINSMAN MUTUAL TELEPHONE COMPANY website and deliver the services you have requested. KINSMAN MUTUAL TELEPHONE COMPANY also uses your personally identifiable information to inform you of other products or services available from KINSMAN MUTUAL TELEPHONE COMPANY and its affiliates. KINSMAN MUTUAL TELEPHONE COMPANY may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

KINSMAN MUTUAL TELEPHONE COMPANY does not sell, rent or lease its customer lists to third parties. KINSMAN MUTUAL TELEPHONE COMPANY may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (email, name, address, telephone number) is not transferred to the third party. In addition, KINSMAN MUTUAL TELEPHONE COMPANY may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except

to provide these services to KINSMAN MUTUAL TELEPHONE COMPANY, and they are required to maintain the confidentiality of your information.

KINSMAN MUTUAL TELEPHONE COMPANY does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

KINSMAN MUTUAL TELEPHONE COMPANY keeps track of the websites and pages our customers visit within KINSMAN MUTUAL TELEPHONE COMPANY, in order to determine what KINSMAN MUTUAL TELEPHONE COMPANY services are the most popular. This data is used to deliver customized content and advertising within KINSMAN MUTUAL TELEPHONE COMPANY to customers whose behavior indicates that they are interested in a particular subject area.

KINSMAN MUTUAL TELEPHONE COMPANY websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on KINSMAN MUTUAL TELEPHONE COMPANY or the site; (b) protect and defend the rights or property of KINSMAN MUTUAL TELEPHONE COMPANY; and, (c) act under exigent circumstances to protect the personal safety of users of KINSMAN MUTUAL TELEPHONE COMPANY, or the public.

Use of Cookies

The KINSMAN MUTUAL TELEPHONE COMPANY website uses “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a webpage server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize KINSMAN MUTUAL TELEPHONE COMPANY pages, or register with KINSMAN MUTUAL TELEPHONE COMPANY site or services, a cookie helps KINSMAN MUTUAL TELEPHONE COMPANY to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same KINSMAN MUTUAL TELEPHONE COMPANY website, the information you previously provided can be retrieved, so you can easily use the KINSMAN MUTUAL TELEPHONE COMPANY features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the KINSMAN MUTUAL TELEPHONE COMPANY services or websites you visit.

Security of your Personal Information

KINSMAN MUTUAL TELEPHONE COMPANY secures your personal information from unauthorized access, use or disclosure. KINSMAN MUTUAL TELEPHONE COMPANY secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is

transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

KINSMAN MUTUAL TELEPHONE COMPANY will occasionally update this Statement of Privacy to reflect company and customer feedback. KINSMAN MUTUAL TELEPHONE COMPANY encourages you to periodically review this Statement to be informed of how KINSMAN MUTUAL TELEPHONE COMPANY is protecting your information.

Contact Information

KINSMAN MUTUAL TELEPHONE COMPANY welcomes your comments regarding this Statement of Privacy. If you believe that KINSMAN MUTUAL TELEPHONE COMPANY has not adhered to this Statement, please contact KINSMAN MUTUAL TELEPHONE COMPANY at kinstel@mtco.com. We will use commercially reasonable efforts to promptly determine and remedy the problem.