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FCC Performance Measures Testing Requirement

To Our Valued Internet Access Service Customers:

We work diligently to provide the best technologies in our company network to provide high-speed internet access services to our customers. Because we are a small market rural provider, we receive certain support from the FCC for the construction and maintenance of our network.

The FCC has issued a new network speed testing requirement for companies that receive this type of support. The new system for speed testing our network is referred to as the Performance Measures Test system.

Starting in 2022, we are required to begin this testing process. We have been provided a random list of customer addresses on which to perform the required speed tests. These tests do not involve any internet traffic you generate. The equipment we are required to incorporate for the testing generates the specific routine speed and latency tests on our internet network. And, we are required to report the results of these network speed and latency tests to the FCC on a quarterly basis.

If you have any questions, please feel free to contact the business office at (815) 392-4210. For additional information regarding the Performance Measures Testing requirements and process, you can visit the following website:
www.usac.org/high-cost/annual-requirements/performance-measures-testing/ .

Thank you.

Kinsman Mutual Telephone Company